**Jitendra Prakash Patel**

**Mobile: 09888671844**

**Email: [jp.patel273301@gmail.com](mailto:jp.patel273301@gmail.com)**

## *Carrier Objective*

1. Highly Experienced Oracle Apps Techno Functional Project Accounting / PPM Consultant, having 17 years of work experience in Oracle Development and Consulting. Demonstrable business development, functional and technical expertise, proven track record in delivering concurrent projects to scope, time and diversified verticals.

## *Synopsys*

1. B.Tech (Computer Science & Engineering) with OCA certified, having 17 years of exp. in EBS12/11i/ Oracle Cloud PPM, Oracle Project Accounting, Costing, Burdening, Oracle Revenue & Billing, Oracle PL/SQL, Oracle Purchasing, AP, GL, AR, Reports (RDF + XML Publisher), Workflow, Interfaces, Extensions, UNIX Scripting and Significant exposure to SDLC with Technical / functional expertise in implementing Oracle based Applications.

## *Experience Summary*

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| --- |
| Since Nov’11 Infosys Limited Chandigarh as Technology Architect |
| Aug’10 –Nov’11 Cognizant Technology Solutions Mumbai as Associate Projects |
| Apr’10 – Aug’10 TATA Consultancy Services Mumbai as I.T. Analyst |
| Apr’07 – Apr’10 Baysquare Technologies Pvt. Ltd. Mumbai As Software Engineer |
| Oct’05 – Apr’07 KV Consultancy Mumbai as Software Engineer |

## *Educations, Certifications and Recognitions*

* Infosys Certified Oracle Cloud PPM Professional.
* OCP Certified by Infosys Limited.
* Awarded **outstanding** rating for year **2016 and 2017** continuously.
* Received Infosys **Bravo award for the year 2015.**
* Awarded with **Flipcart** **Token of appreciation** from JCI Account.
* **Presented** EBIT Automation at part of Best Work in Chandigarh DC and **awarded** 3rd prize for the same in year 2018.
* Awarded for **Oracle Orion Road Show** at Chandigarh DC in year 2018.
* Undergone Training for AR, P2P module and XML Publisher
* Received **Team of the Year Award 2009**
* Certified by Oracle as ***ORACLE PL/SQL DEVELOPER CERTIFIED ASSOCIATE.***
* Completed certification in Introduction to Oracle 9i: SQL (1Z0-007).
* Completed certification in Introduction to Oracle 9i: Program Unit (1Z0-147).
* B.Tech in Computer Science & Engineering from Madan Mohan Malaviya Engineering. College, Gorakhpur, Uttar Pradesh.

## *Project Details*

**AMS Production Support**

(Client: JCI)

- I am working as Track Lead for Oracle Project Accounting (Costing, Burdening, Billing)Track in JCI AMS Production Support, JCI Support was started in 2014 and Infosys has won re-bid of support for 100MUSD in 2018. Now with Horizontal support structure, I am supporting multiple EBS Application for Project Accounting module like EBS 11i for Europe & Timco, EBS R12 for North America and Chile. PA Period closure has been smoothening and it has been completing well before SLA.

Along with working on Jira ticket, I have been providing solution like RCA (Root Cause Analysis), CI (Continuous Improvement), Code Fix, Automation, Knowledge Management, Jira Management, PA/GL reconciliation, Timesheet reconciliation, Expense & Mileage reconciliation, Burden reconciliation.

**Duration** : 6.5 Years

**Environment** : EBS R12/11i, Interface, Report, Forms, Workflow, SQL & PL/SQL, Jira Ticketing Tool, UNIX, WinScp and

Toad , SQL Developer.

**Track/Module** : Project Accounting, Oracle Costing, Burdening, Billing, Purchasing, AP, AR, GL.

**Team Size** : 4 **Role** : Technology Architect

* Extensively working on EBS R12/11i, Oracle Project Accounting, Costing, Burdening, Billing, Oracle SQL & PL/SQL and Unix
* PA Period closure activity.
* Supporting Reconciliation for Mech/Tech Timesheet, Shipment/Return Cost, Material, Nxgen, PA to GL, Revenue to GL.

**ServiceMax Oracle Implementation**

(Client: JCI NA)

- JCI has identified ServiceMax as a provider for Field Service Management solutions for Technicians and to provide end-to-end field service solution based on mobile technology and cloud computing. This application will help to create a common base for data collection and management, it will improve employee engagement & professionalism, it will keep up with the competition and it will modernize the way JCI does business & improve the KPI's. It will also improve the way JCI delivers services to their customers and provide a better insight to the customers of their installations / sites and also standardize and simplify the business.

With this engagement, JCI is envisaged to have improvements in field tech utilization, Service-to-Cash Cycle time (DSO), operational visibility on the Service business to real-time, decrease in Operating Costs from triple/double entry to single entry, service growth through technician leads & PSA renewals and customer satisfaction.

The scope of the work includes building seamless integration between ServiceMax and Oracle eBusiness to enable field services management in ServiceMax. This would help capture Labor and expenses in ServiceMax and also information on Part Consumption and thereby invoice for these field services item.

* The following Interfaces are considered in scope
  + Master Data
    - Supplier Master – Outbound
    - Customer Master – Outbound
    - Item Master – Outbound
  + Transactional Interfaces
    - Contracts New – Inbound
    - Contract Maintenance – Inbound
    - Reserve Contract Number - Webservice
    - Contracts - Outbound
    - Case/Work Order (Create, Update) Inbound
    - Purchase Requisitions (Create, Update, Cancellation) Inbound
    - PO Number/Update Outbound
    - PO Receipts Inbound
    - Material Transaction Inbound
    - Part Consumption Inbound
    - Labor & Taxable Expenses Inbound
    - Gates Expense Inbound - Enhancement
    - Gates Project Details Outbound - Enhancement
    - AR Billing Inbound
    - AR Invoice number and Billing – Outbound
    - Actual Cost Transfer Outbound
    - RTV inbound

**Duration** : 1.5 Years

**Environment** : Oracle Apps 11i, Oracle10g SQL & PL/SQL, Unix, WinScp and Toad

**Track/Module** : Project Accounting, Service Contract, P2P / Purchasing, AP, AR, GL, and Invoice

**Team Size** : 7 **Role** : Technology Lead

* Extensively worked on Oracle Apps 11i, Oracle SQL & PL/SQL and Unix
* Extensively worked on Estimations, Requirement Analysis, Feasibility Analysis, Design, Development, Unit Testing and deployment.
* Involved in code deployment as per standard by using SVN and Hudson.
* Involved in warranty support after production deployment.
* Involved in rollout for other countries.

**JCI D&B Team**

(Client: JCI NA)

- As part of JCI D&B team, I worked on some requirement like “Ease of Doing Business”, “Consolidated Billing” etc. for adding new functionality to JCI. Part of “Ease of Doing Business” we added some additional fields at CBS side and process has been created so that the data can be flow from CBS to EBS and EBS to IBS. Part of “Consolidated billing”, I created process to group specific customer’s bills to create a consolidated invoice, create and apply manual and lockbox receipts for Invoices and perform AR AP Netting.

**Duration** : 6 Months

**Environment** : Oracle Apps 11i, Oracle10g SQL & PL/SQL, Unix, WinScp and Toad

**Track/Module** : Project Accounting, Account Receivable, Consolidated Invoice, Manual & Lock Box

Receipts and Receipt Application.

**Team Size** : 4 **Role** : Technology Lead

* Extensively worked on Oracle Apps 11i, Oracle SQL & PL/SQL and Unix
* Extensively worked on Estimations, Requirement Analysis, Feasibility Analysis, Design, Development, Unit Testing and deployment.
* Involved in code deployment as per standard by using SVN and Hudson.
* Involved in warranty support after production deployment.

**SCR-825/826 a Ricoh Germany Gap**

(Client: Ricoh Europe)

- To enable Ricoh Germany LSFM systems to operate optimally and efficiently, there is need to interface the Sales Order/Work Orders information from SHARE Oracle to LSFM system on periodic interval so that new configurations and repair/refurbishment work orders can be well planned in LSFM.

To enable Ricoh Germany Telesales shop to inquire and reserve used machines, there is a need to interface used machine details with on hand quantity to Telesales Shop.

**Duration** : 6 Months

**Environment** : Oracle Apps 11i, Oracle10g SQL & PL/SQL, Unix, WinScp and Toad

**Team Size** : 4 **Role** : Technology Lead

* Worked as Tech Lead and handled a team as part of D&B team.
* Extensively worked on Oracle Apps 11i , Order management, Oracle SQL & PL/SQL and Unix
* Extensively worked on Requirement Analysis, Feasibility Analysis, Design, Development, Unit Testing, System Testing and deployment.
* Involved in Design Document review, Code Review, Unit Test cases review and System Test Cases review.
* Involved in Creating Jar file for code deployment as per standard.
* Involved in warranty support after production deployment.

**L2 Application Support**

(Client: Ricoh Europe)

- L2 Application support has been introduced to help Core team on the tasks like TD monitoring, Oracle user setup, Job Monitoring, I-invoicing, Sureflow invoicing and reporting.

**Duration** : 6 Months

**Environment** : Unix, Oracle Apps 11i, HRMS

**Team Size** : 5 **Role** : Technology Lead

* Handled a team of 5 people.
* Prioritizing Tasks for the team.
* Helping team for their work for smooth execution.
* Communicating status biweekly to core team.
* Providing suggestion/KT to the team for their continuous improvement.

**Taj Technical Deployment Team**

(Client: Ricoh Europe)

- Ricoh Europe deals in Manufacturing & distributing its product like Printer, Scanner etc. We are here to facilitate its Sales Order and its Shipment etc by using Oracle apps 11i.I am working with Technical deployment team as Team Lead and handling a team for supporting end to end smooth deployment for different countries and providing warranty support for the same.

**Duration** : 1.5 years

**Environment** : Oracle Apps 11i, Project Accounting,Order Management,Purchasing, install Base,

Interface, Reports, Forms, Oracle10g SQL & PL/SQL, Unix, WinScp and Toad.

**Team Size** : 3 **Role** : Technology Lead

* I am working as Tech Lead and handling a small team “Technical Deployment team”.
* I extensively worked on below as part of defect analysis to support deployment activities.
* Technically Supporting End to End deployment activities.
* Extensively worked on different Database object such as Functions, Procedures,

Packages, View, Materlized View, Indexing etc. as part of defect analysis.

* Involved in defect/issue root cause analysis and providing fix (Data fix/Code fix) as as per requirement.
* Setting priority for different defect/issue for the Team member for defect analysis and resolution.
* Providing daily update/status of the defect/issue on its progress.

**Posten-** **Norway**

The scope of the Assignment was Development and Fixing Bug related to Package, Interfaces, Workflow and creation of Data fix.

**Duration** : 6 Months

**Environment** : Oracle Apps 11i, Oracle10g SQL & PL/SQL, Unix, WinScp and Toad.

**Track/Module** : Oracle AR,AP,GL and Oracle Purchase order

**Team Size** : 4 Roles : Project Associate

* Worked on Multiple Change order which involves creation of New Packages, procedure , function.
* Creation of functional setup document so that it can be applied in PROD
* Bug Fixing related to Package, Interface and workflow.
* Creating Data fix to achieve client requirement.
* Preparing test cases in for testing
* Performing Unit Testing on Bug fixed
* Performing System Testing on Bug fixed by other developer
* Creation of Technical Specification Document.
* Coding standards are followed as per client development standard document.

**USMS & MM Vantage**

(Client: Novartis USA)

Vantage is being expanded to merge USMS-MM users with the Oncology group. This will require sun-setting of the existing Edge application for the USMS-MM users. As a result, the various interfacing systems of Vantage will have to be either re used or built as an interface to the Vantage application’s data warehouse to facilitate the data needs of USMS group.

Duration : 6 Months

Environment : Oracle 9i/10g SQL & PL/SQL, Unix , Toad.

Team Size : 5 **Role** : Project Associate

* Performed Requirement gathering, Design, Development, Unit Testing and System Testing.
* Participated in System Testing of front end report.

**Wireless Data Roaming System (WDRS)**

(Client: VeriSign Inc. USA)

- WDRS is the integrated billing and reporting system developed for ***VeriSign Inc. USA.VeriSign*** here acts as a clearing house for its clients. It addresses the billing intricacies of Wireless internet access through Network/Network Group. WDRS is a carrier-grade service, enabling service providers to offer wireless data roaming to their subscribers over CDMA and GSM/GPRS networks. WDRS is designed keeping in mind the needs of wireless carrier customers.It combines existing and new technologies to create solution that will enable carriers to expand access and usage of their next-generation offerings. The system has a rating module which rates the raw usage data from AAA servers. Once the rating is done the systems generates the settlement and invoice reports along with various other reports like Operational, Financial, Fraud and Trend Analysis useful for various analysis purposes.

Duration : 2.8 years

Environment : Oracle 9i/10g SQL & PL/SQL, Linux , Toad, Tora.

Team Size : 7 **Role** : Oracle SQL & PL/SQL Developer (Team Lead)

* Redesign & develop the system to enhance this to process 1.5 Cr records per day.
* Participated in design of front end report as well as design of WDRS Driver.
* Participated in deciding the test strategy with QA.
* Facing technical difficulties and resolving the same by discussing with my team members.
* Participating in coordination of my team members.

**BPL SMS Rating & Billing System**

(Client BPL Mumbai)

- BPL SMS is a rating and billing system .The system has a rating module which rates the raw usage data from the servers .Once the rating is done the systems generates invoice reports along with various other reports like operational, Financial useful for various analysis purposes.

Duration : 2.6 years

Environment : Oracle 9i/10g SQL & PL/SQL, Linux .

Team Size : 4 **Role** : Oracle SQL & PL/SQL Developer (Team Lead)

* Redesign & develop the system to enhance this to process 35 L records per day.
* Participated in design of front end report as well as design of Driver.
* Participated in deciding the test strategy.
* Participating in coordination of my team members.

**KPL ERP System**

(Client Keystone)

**-** KPLis an application for the construction related material provider company (Keystone Private Ltd.). Keystone Pvt. Ltd have number of plants & our system helps head office & director to get constant updates of plant side (production) & other department (like marketing, purchase, accounts).

Duration : 1.5 years

Environment : Oracle 9i SQL & PL/SQL, Windows.

Team Size : 4 **Role** : Oracle SQL & PL/SQL Developer

* Participated in design & develop of the system (Database and front end as well) .
* Written procedures, functions etc. and created tables as per the requirement of the system.

## SCHOLASTICS

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| --- | --- | --- | --- | --- |
| **B. Tech.** | **Computer Science & Engineering** | **Madan Mohan Malaviya Engg College, Gorakhpur.** A well recognized government institute affiliated to U.P.Tech**,** Lucknow | **2001-05** | Aggregate  **69%** |

## PERSONAL FORTE

Date of Birth : 2 Dec 1982

Mailing address : MDC-4, Panchkula, Chandigarh.

#### REFERENCES

Available on Request

#### ACKNOWLEDGEMENT

The above information provided by me is true to the best of my knowledge.

**Date:**

**Place:** Chandigarh

**Jitendra Prakash Patel.**